

Art Buyers FAQs

How do I place an order?

All paintings from the [gallery](#) are clearly priced with an additional option to loan the artwork. Further buying options can be found in my [online shop](#) and on [Etsy](#).

For an original painting, postage and packaging to any address in mainland UK is included in the price. To anyone based outside of the UK, please contact me directly, as each country has different delivery rates depending on where you are buying from. Please rest assured that I will find the most competitive rate. To ease the international shipping fee, there is also the option that I can send you the canvas without the stretcher bars/frame. included

[Contact me](#) with your chosen painting/s and I will send you either a PayPal link or my bank details to arrange payment.

When will my purchase be delivered and how will it be packaged?

Once an order is placed, I will carefully package your artwork and send it for delivery within five working days. I will notify you of this and the artwork will be with you in a matter of days.

Express delivery options are available, e.g. next day guaranteed delivery, though please get in touch directly for availability and prices.

Once your painting/s have arrived, you will see that it comes ready with screw hooks and a hanging string/wire, so it can be hung up with ease. My work is largely on canvas and does not require a frame. This is to enable full breathing space around the painting - whichever wall you choose to put it on.

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Do you offer refunds or exchanges?

There is normally a reason why someone is drawn to a particular painting, so it is strongly believed that each purchase was meant for that specific individual. Having said that; if you do change your mind within seven days of receiving your item, feel free to return the artwork and you will receive a full refund - excluding return postage costs. No questions asked.

For an exchange, you will need to send back your original order. Once this has been received, then your exchange item/s will be sent out to you under the usual delivery terms.

In the unforeseen event that a painting is damaged upon arrival during transit, a full refund, including delivery charges, will be arranged. Please take photos of any damage so I can inform the courier.

How I can be sure that the original paintings are authentic?

Each painting is signed on the front and back of each artwork and denotes its authenticity. You will also receive a signed certificate confirming this.

Can I see your work in progress?

You can, indeed! Please follow me via my social media links located at the top left of each webpage for up-to-date news of my work and happenings 😊

If you have any other questions, please get in touch [here](#)